#### Memorandum

Date:

April 5, 2010

To:

Golden Gate Division

From:

DEPARTMENT OF CALIFORNIA HIGHWAY PATROL

Special Operations Unit

File No.:

316.11327

Subject:

CHAPTER 7 COMMAND ILLNESS AND INJURY CASE MANAGEMENT

On March 31, 2010, Sergeant Greg Crippen and Officer Bruce Gibson, conducted a Chapter 7, Command Illness and Injury Case Management Inspection, of the Golden Gate Division Special Operations Unit. All applicable inspected items were noted on the CHP 680T, Checklist. The CHP 680A, Exceptions Document, was utilized and no discrepancies were noted. Please contact Lieutenant Leslie Lazo or myself if you have further questions.

R. H. LUM, Captain

Special Services Commander

### COMMAND INSPECTION PROGRAM

### FYCEPTIONS DOCUMENT

age 1 of 2
------------

Command:	Division:	Chapter:	
Air Ops	GGD	7	
Inspected by:	-	Date:	
Sat Grea Crippen		3/31/2010	

				· · · · · · · · · · · · · · · · · · ·			
INSTRUCTIONS: This document shall be number of the inspection in the Chapter shall be routed to and its due date. This improvement, identified deficiencies, co	Inspecti docume	on number。Under "Forw ent shall be utilized to doo	ard to:" enter the ne cument innovative pr	ill in the blanks as indicated. Enter the chapter xt level of command where the document ractices, suggestions for statewide e used if additional space is required.			
TYPE OF INSPECTION  Division Level  Command L	Total hours expended on the inspection:		Corrective Action Plan Included				
☐ Executive Office Level		8		Attachments Included			
Follow-up Required:	Forwa	ird to:					
☐ Yes	Due D	ate:					
Chapter Inspection:							
Inspector's Comments Regar	rding li	nnovative Practices	S:				
As noted on the Inspection Checklist Golden Gate Division is responsible for a significant portion of the processing associated with CHP 121's.  I discrepancies were noted in the Area.							
Command Suggestions for S	tatewi	de Improvement:		6.			
Inspector's Findings:							

### **COMMAND INSPECTION PROGRAM**

FYCEPTIONS DOCUMENT

F	ad	е	2	of	2	
•	$\sim$ $\Im$	_		<b>O</b> .	_	

Command: Division: Air Ops GGD		Chapter:
Inspected by:		Date:
Sat Grea Cri	ppen	3/31/2010

Fage 2 of 2	
Commander's Response:   Concur or   Do Not Concur (Do Not Concur shall do	ocument basis for response)
#	
Inspector's Comments: Shall address non concurrence by commander (e.g., findings reetc.)	vised, findings unchanged,
Poguired Action	
Required Action	
Corrective Action Plan/Timeline	
Employee would like to discuss this report with COMMANDER'S SIGNATURE	DATE
the reviewer. (See HPM 9.1, Chapter 8 for appeal procedures.)	4-5-10.
INSPECTOR'S SIGNATURE	DATE //O
Reviewer discussed this report with REVIEWER'S SIGNATURE	DATE
employee Do not concur	4.13-10

Page

1 of 3

STATE OF CALIFORNIA
PARTMENT OF CALIFORNIA HIGHWAY PATROL

# JMMAND INSPECTION PROGRAM INSPECTION CHECKLIST

Chapter 7

Command:	Division:	Number:
Air Operations	Golden Gate	314
Evaluated by:	Date:	
Sergeant Greg	03/31/2010	
Assisted by:	Date:	
Officer Bruce G	03/31/2010	

discrepa section. level of c	ncies with policy, applicable le Additionally, such discrepanci ommand. Furthermore, the Ex	ms with "Yes" or "No" answers, gal statutes, or deficiencies note es and/or deficiencies shall be o ceptions Document shall includ bllow-up Inspection" box shall be	ed in the ins documented de any follov	pections show on an Exce v-up and/or	all be comreptions Doc corrective a	nented on via the "Remarks" cument and addressed to the next action(s) taken. If this form is
			Lead Inspe	ctor's Signatu	ıre:	
I TYPE O	F INSPECTION				/	
🔲 🔲 Divi	sion Level	Command Level	/	- )_		) •
☐ Exe	cutive Office Level	Voluntary Self-Inspection			_	
Fo	llow-up Required:	_	Commande	er's Signature	Š	Date:
		☐ Follow-up Inspection	100	0		03/31/2010
	Yes 🛛 No		A	Alm	f	
For ap	plicable policy, refer to:	HPM 10.7	/	08	7 0	*
1						
	A "Yes" response indicates to sed for explanation.	full compliance with policy. If	f a "No" or	"N/A" box i	s checked	, the "Remarks" section shall
	Has the command posted	the required STD e13708,				
Notice to State Employees, in a prominent place?				☐ No	□ N/A	Remarks:
<ol><li>Has the command posted a Safety and Health</li></ol>				—		_
	Protection on the job notice		⊠ Yes	☐ No	□ N/A	Remarks:
3.	Has the command posted a conspicuous place?	a Cal-OSHA S-11 notice in	⊠ Yes	□No	□ N/A	Remarks:
4.	Has the commander prepa	red a Commander's			LI IVA	rtemarks.
	Memorandum for distribution		⊠ Yes	☐ No	□ N/A	Remarks:
	expressing their desire to a		1,000,0110,000	AT HE HAVE BOOK	I CALLEST HOLD BOOK	Color selection in color stransfer
	resume normal duty, outlin					
5.	and employee rights and re Does the command mainta					
٥.	Injury and Illness Status R		⊠ Yes	☐ No	⊠ N/A	Maintained at Division
6.	Has the command provide		23 100		23 11// 1	Wantanea at Division
Comm-Net to the appropriate next level of command			☐ Yes	☐ No	⊠ N/A	Conducted by Division
regarding employees who are off duty as a result of						
	occupational injury or illnes more?	ss for 30 calendar days or				
7.	Does the command mainta	in a current OSHA 300?				
			☐ Yes	☐ No	⊠ N/A	Maintained at Division:
8.	Is the OSHA 300 log secur				<b>-</b>	Conducted by Division
	confidentiality and has it be		☐ Yes	☐ No	⊠ N/A	Conducted by Division:

### **JMMAND INSPECTION PROGRAM INSPECTION CHECKLIST**

Chapter 7

	9.	300 log within six workdays of the specific occurrence?	☐ Yes	☐ No	⊠ N/A	Maintained at Division:
		Has a Cal-OSHA number been assigned to every injury and illness which is recorded in the OSHA 300 log?	☐ Yes	□No	⊠ N/A	Conducted by Division:
		Has the command forwarded the previous year's OSHA 300 log to their respective Division (January 15 <sup>th</sup> for Areas, communication centers, inspection facilities, and Academy or February 15 <sup>th</sup> for Divisions and Headquarters commands)?	Yes	□ No	⊠ N/A	Maintained at Division
		Was/or is the OSHA 300A (Summary of Work Related Injury and Illnesses) posted in a prominent place from February 1 <sup>st</sup> of the following year until April 30 <sup>th</sup> ?	⊠ Yes	□No	□ N/A	Remarks:
		Does the command maintain a current five year record of the OSHA 300 log which is current?	□,Yes	□No	⊠ N/A	Maintained at Division
- 5		Does the command maintain a current five year record of CHP 121s which is current?	☐ Yes	☐ No	⊠ N/A	Maintained at Division
]	15.	Have CHP 121s been completed by a supervisor within 24 hours of the notification of the alleged injury or illness?	⊠ Yes	□No	□ N/A	Remarks:
	16.	Has the commander or his/her designee signed all CHP 121s within three days of notification of the injury or illness?	⊠ Yes	□ No	□ N/A	Remarks:
	17.	Have all CHP 121s been filed with the State Compensation Insurance Fund (SCIF) within five days of the notification of the injury, illness, or hazardous exposure?	☐ Yes	☐ No	⊠ N/A	Conducted by Division
		Have all CHP 121As been completed within 24 hours of the notification of the injury, illness, or hazardous exposure?	⊠ Yes	□No	□ N/A	Remarks:
		Have all CHP 121As been signed by the affected employee (if possible) within 24 hours of the notification of the injury, illness, or hazardous exposure?	⊠ Yes	□No	□ N/A	Remarks:
		Have all CHP 121Bs been completed and signed by the affected employee (if possible) within 24 hours of notification of the injury, illness, or hazardous exposure?	⊠ Yes	□No	□ N/A	Remarks:
	21.	Have all CHP 121Cs been completed and signed by the affected employee (if possible) within 24 hours of notification of the injury, illness, or hazardous	⊠ Yes	□No	□ N/A	Remarks:

# JMMAND INSPECTION PROGRAM INSPECTION CHECKLIST

Chapter 7

three days illness, or h	HP 442s been updated accordingly within of notification of an employee injury, azardous exposure?	☐ Yes	□No	⊠ N/A	Conducted by Division
to the emple	visors (if applicable) provided CHP 443s byees' medical care providers?	⊠ Yes	☐ No	□ N/A	Remarks:
within 24 ho or hazardou	visors provided CHP 600s to employees ours of the notification of an injury, illness, as exposure?	⊠ Yes	□ No	□ N/A	Remarks:
within 24 ho or hazardou	visors provided CHP 601s to employees ours of the notification of an injury, illness, as exposure?	⊠ Yes	☐ No	□ N/A	Remarks:
within 24 ho or hazardou	visors provided SCIF 3301s to employees ours of the notification of an injury, illness, is exposure?	⊠ Yes	□ No	□ N/A	Remarks:
the memora command's facilities	mmand prepared and posted/distributed indum advising employees of the authorized medical providers and/or	⊠ Yes	□ No	□ N/A	Remarks:
Office of Ris Retirement notification occupations	nmand sent Comm-Net messages to the sk Management (ORM) Disability and Unit (DRU) within 24 hours of the of a nondisabling or disabling Il injury or illness?	☐ Yes	□ No	⊠ N/A	Performed by Division
medical care	ommand have copies of approved e providers posted for employees?	⊠ Yes	□No	□ N/A	Remarks:
the Annual I	ployees who voluntarily participated in Fitness Challenge completed a medical g questionnaire?	☐ Yes	□No	⊠ N/A	Conducted by Division
applicable) t determined returning to	nmand provided an Options Letter (if o an employee who has been medically to be permanently precluded from their regular job duties?	☐ Yes	□No	⊠ N/A	Remarks: No occurrences
was the app	of an employee's serious injury or death, ropriate assistant commissioner or ntacted immediately?	☐ Yes	□No	⊠ N/A	Remarks: No occurrences
were the Div (DOSH) and	of an employee's serious injury or death, rision of Occupational Safety and Health the Office of Risk Management relephone within eight hours?	☐ Yes	□No	⊠ N/A	Remarks: No occurrences

#### Memorandum

Date:

March 16, 2010

To:

Golden Gate Division

From:

DEPARTMENT OF CALIFORNIA HIGHWAY PATROL

Investigative Services Unit

File No.:

316.11327

Subject:

CHAPTER 7 COMMAND ILLNESS AND INJURY CASE MANAGEMENT

On March 16, 2010, Sergeant Sam Bailey, #9917, conducted a Chapter 7, Command Illness and Injury Case Management Inspection, of the Golden Gate Division Investigative Services Unit. All applicable inspected items were noted on the CHP 680T, Checklist. The CHP 680A, Exceptions Document, was utilized and four findings were noted needing corrective action. The CHP 680A, additionally contained the corrective measures which will be implemented to remedy the deficiencies.

Please contact Sergeant Sam Bailey or myself if you have further questions.

R. H. LUM, Captain

Special Services Commander

### COMMAND INSPECTION PROGRAM **EXCEPTIONS DOCUMENT**

Command:	Division: GGD	Chapter:
Inspected by:		Date:
Sgt Sam Ba	iley, #9917	3/16/2010

F\_ge 1 of 2

number of the in shall be routed t	nspection in the Chapter to and its due date. This	Inspection docume	on number. Under "Forward to ont shall be utilized to docume	o:" enter the next ent innovative pra	in the blanks as indicated. Enter the chapter level of command where the document ctices, suggestions for statewide used if additional space is required.			
TYPE OF INSPECTION  Division Level Command Level  Executive Office Level		Total hours expended on the inspection:		☐ Corrective Action Plan Included ☐ Attachments Included				
Follow-up	Required:	Forwa						
Chapter Ins	spection:				of the Association of the Section			
Inspector's	Comments Regar	ding Ir	novative Practices:					
	command Suggestions for Statewide Improvement:							
Inspector's	Findings:							
During the in	nspection, the follo	wing d	iscrepancies were not	ted:				
Finding 1:	: CHP 121s were not completed in all cases by a supervisor within 24 hours of the notification of the alleged injury or illness.							
Finding 2:	2: CHP 121s were not in all cases signed by the commander or his/her designee within three days of notification of the injury or illness.							
Finding 3:	CHP 121As were	not c	ompleted in all cases v	within 24 hou	urs of the notification of the injury,			

CHP 442s were not updated in all cases within three days of notification of an employee

Finding 4:

illness, or hazardous exposure.

injury, illness, or hazardous exposure.

## COMMAND INSPECTION PROGRAM

**EXCEPTIONS DOCUMENT** 

_	_ye	2	of	2
	5 -	_	•	_

Command:	Division:	Chapter:
ISU	GGD	7
Inspected by:		Date:
Sqt Sam Bailey, #9917		3/16/2010

Commander's Response:  Concur or  Do Not Concur (Do Not Concur shall document basis for response)
The Commander has reviewed applicable policy in Highway Patrol Manuel (HPM) 22.1, Command Inspections Manuel, Chapter 7, Command Illness and Injury Case Management and HPM 10.7, Injury and Illness Case Management Manual. Additionally, training will be provided to all supervisors and officers so as to alleviate delays with the proper reporting of injury and illness claims and the documentation associated with the reporting. This training will be conducted during the 2 <sup>nd</sup> Quarter training day on April 15, 2010.
Inspector's Comments: Shall address non concurrence by commander (e.g., findings revised, findings unchanged,
etc.)
quired Action
Corrective Action Plan/Timeline

On April 15, 2010, during the 2<sup>nd</sup> Quarter Unit training day all supervisors and officers will review policy within Highway Patrol Manuel (HPM) 22.1, Command Inspections Manuel, Chapter 7, Command Illness and Injury Case Management and HPM 10.7, Injury and Illness Case Management Manual. The importance of timely reporting of injury and illness and the requirements to submit them within the guidelines will be discussed with all employees.

Management and Supervisors oversight will be stressed to eliminate future defficiencies.

Employee would like to discuss this report with the reviewer.  (See HPM 9.1, Chapter 8 for appeal procedures.)	COMMANDER'S SIGNATURE	DATE 3/17/2010
	Shouly (	3/16/2010
Reviewer discussed this report with employee Do not concur	REVIEWER'S SIGNATURE	4·13·2010

Page

STATE OF CALIFORNIA
DF^^RTMENT OF CALIFORNIA HIGHWAY PATROL

# C MMAND INSPECTION PROGRAM INSPECTION CHECKLIST

Chapter 7

Command:	ommand: Division:	
ISU	ISU GGD	
Evaluated by:	Date:	
Sgt Sam Bailey	3/16/2010	
Assisted by:	Date:	
Sgt Matt McClc	3/16/2010	

discrepand section. A level of co	cies with policy, applicable le Additionally, such discrepanci ommand. Furthermore, the E	ems with "Yes" or "No" answers, gal statutes, or deficiencies note es and/or deficiencies shall be exceptions Document shall included low-up Inspection" box shall be	ed in the ins documented de any follov	pections sha on an Exce v-up and/or	all be comr ptions Doc corrective a	nented on via the "Remarks" nument and addressed to the next action(s) taken. If this form is		
			Lead Inspe	ctor's Signatu	ıre:			
TYPE OF	INSPECTION		Louis Mopo					
☐ Division Level ☐ Command Level		Straily						
	cutive Office Level	Voluntary Self-Inspection	/					
Foli	low-up Required:	☐ Follow-up Inspection	Commander's Signature:  Norwell A					
	Yes 🛛 No		1/800					
For applicable policy, refer to: HPM 10.7								
be utilize	ed for explanation.		f a "No" or	"N/A" box i	s checked	l, the "Remarks" section shall		
	Has the command posted the required STD e13708,     Notice to State Employees, in a prominent place?		⊠ Yes	□ No	□ N/A	Remarks:		
2.	Has the command posted	a Safety and Health	<u> </u>	140	L IVA	remarks.		
Protection on the job notice in a prominent place?		⊠ Yes	☐ No	□ N/A	Remarks:			
3.		a Cal-OSHA S-11 notice in	⊠ Yes	☐ No	□ N/A	Remarks:		
4.	Has the commander prepa Memorandum for distributi expressing their desire to resume normal duty, outling	ion to injured employees assist the employee hing departmental policy,	⊠ Yes	□ No	□ N/A	Remarks:		
	and employee rights and r							
	Does the command maint Injury and Illness Status R	eport?	⊠ Yes	□No	□ N/A	Remarks:		
	Has the command provide Comm-Net to the appropri regarding employees who occupational injury or illnermore?	ate next level of command are off duty as a result of	⊠ Yes	□ No	□ N/A	Remarks:		
7.	Does the command mainta	ain a current OSHA 300?	☐ Yes	□No	⊠ N/A	Remarks: Maintained by GGD.		
	Is the OSHA 300 log secu confidentiality and has it be based on employee's heal	een regularly updated	☐ Yes	□No	⊠ N/A	Remarks: Maintained by GGD.		

Page 2 of 3

STATE OF CALIFORNIA
DFT^ARTMENT OF CALIFORNIA HIGHWAY PATROL

# MMAND INSPECTION PROGRAM INSPECTION CHECKLIST

Chapter 7

9.	Have injury and illnesses been recorded in the OSHA 300 log within six workdays of the specific occurrence?	☐ Yes	☐ No	⊠ N/A	Remarks: Maintained by GGD.
10	Has a Cal-OSHA number been assigned to every injury and illness which is recorded in the OSHA 300 log?	☐ Yes	☐ No	⊠ N/A	Remarks: Maintained by GGD.
11.	Has the command forwarded the previous year's OSHA 300 log to their respective Division (January 15 <sup>th</sup> for Areas, communication centers, inspection facilities, and Academy or February 15 <sup>th</sup> for Divisions and Headquarters commands)?	☐ Yes	□ No	⊠ N/A	Remarks: Maintained by GGD.
12.	Was/or is the OSHA 300A (Summary of Work Related Injury and Illnesses) posted in a prominent place from February 1 <sup>st</sup> of the following year until April 30 <sup>th</sup> ?	⊠ Yes	□No	□ N/A	Remarks:
	Does the command maintain a current five year record of the OSHA 300 log which is current?	☐ Yes	□No	⊠ N/A	Remarks: Maintained by GGD.
	Does the command maintain a current five year record of CHP 121s which is current?	⊠ Yes	□No	□ N/A	Remarks:
15.	Have CHP 121s been completed by a supervisor within 24 hours of the notification of the alleged injury or illness?	☐ Yes	⊠ No	□ N/A	Remarks: The vast majority has been however on occasion delayed reporting of the injury by the employee and the completion of the necessary CHP 121 by the Supervisor was delayed for follow up clarification.
16.	Has the commander or his/her designee signed all CHP 121s within three days of notification of the injury or illness?	☐ Yes	⊠ No	□ N/A	Remarks: See 15 above.
17.	Have all CHP 121s been filed with the State Compensation Insurance Fund (SCIF) within five days of the notification of the injury, illness, or hazardous exposure?	⊠ Yes	□No	□ N/A	Remarks: Faxed preliminary reports to SCIF
18.	Have all CHP 121As been completed within 24 hours of the notification of the injury, illness, or hazardous exposure?	☐ Yes	⊠ No	□ N/A	Remarks: See 15 above
19.	Have all CHP 121As been signed by the affected employee (if possible) within 24 hours of the notification of the injury, illness, or hazardous exposure?	⊠ Yes	□No	□ N/A	Remarks:
20.	Have all CHP 121Bs been completed and signed by the affected employee (if possible) within 24 hours of notification of the injury, illness, or hazardous exposure?	⊠ Yes	□No	□ N/A	Remarks:
21.	Have all CHP 121Cs been completed and signed by the affected employee (if possible) within 24 hours of notification of the injury, illness, or hazardous exposure?	⊠ Yes	□No	□ N/A	Remarks:

# C MMAND INSPECTION PROGRAM INSPECTION CHECKLIST

Chapter 7

22. Have all CHP 442s been updated accordingly within three days of notification of an employee injury, illness, or hazardous exposure?	☐ Yes	⊠ No	□ N/A	Remarks: See 15 above.
23. Have supervisors (if applicable) provided CHP 443s to the employees' medical care providers?	⊠ Yes	□No	□ N/A	Remarks:
24. Have supervisors provided CHP 600s to employees within 24 hours of the notification of an injury, illness, or hazardous exposure?	⊠ Yes	☐ No	□ N/A	Remarks:
25. Have supervisors provided CHP 601s to employees within 24 hours of the notification of an injury, illness, or hazardous exposure?	⊠ Yes	□ No	□ N/A	Remarks:
26. Have supervisors provided SCIF 3301s to employees within 24 hours of the notification of an injury, illness, or hazardous exposure?	⊠ Yes	□No	□ N/A	Remarks:
27. Has the command prepared and posted/distributed the memorandum advising employees of the command's authorized medical providers and/or facilities	⊠ Yes	□No	□ N/A	Remarks:
28. Has the command sent Comm-Net messages to the Office of Risk Management (ORM) Disability and Retirement Unit (DRU) within 24 hours of the notification of a nondisabling or disabling occupational injury or illness?	⊠ Yes	□ No	□ N/A	Remarks:
29. Does the command have copies of approved medical care providers posted for employees?	⊠ Yes	□No	□ N/A	Remarks:
30. Have all employees who voluntarily participated in the Annual Fitness Challenge completed a medical prescreening questionnaire?	⊠ Yes	□ No	□ N/A	Remarks:
31. Has the command provided an Options Letter (if applicable) to an employee who has been medically determined to be permanently precluded from returning to their regular job duties?	☐ Yes	□No	⊠ N/A	Remarks:
32. In the event of an employee's serious injury or death, was the appropriate assistant commissioner or designee contacted immediately?	☐ Yes	☐ No	⊠ N/A	Remarks:
33. In the event of an employee's serious injury or death, were the Division of Occupational Safety and Health (DOSH) and the Office of Risk Management contacted by telephone within eight hours?	☐ Yes	□No	⊠ N/A	Remarks: